

Description:

The Board of Medicine licenses and regulates physicians and seven other health professions.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Licensing and Discipline - Meet or exceed the public demand for information.

A. 100% of written requests for information are responded in 72 hours or less. Board orders available to be downloaded from the license verification web site.

| Actual Results | | | |
|-------------------|-------------|-------------|-------------|
| <u>2001</u> | <u>2002</u> | <u>2003</u> | <u>2004</u> |
| 90% | 95% | 100% | 100% |
| Projected Results | | | |
| <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> |
| 100% | 100% | 100% | 100% |

2. Licensing and Discipline - Accurate and expeditious verification of professional and paraprofessional licensure.

A. Instant license verification via a web based license verification system.

| Actual Results | | | |
|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| <u>2001</u> | <u>2002</u> | <u>2003</u> | <u>2004</u> |
| 72 hours | 72 hours | 72 hours/Written >5 minutes/Web | 72 hours/Written >2 minutes/Web |
| Projected Results | | | |
| <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> |
| 72 hours/Written >2 minutes/Web | 72 hours/Written >2 minutes/Web | 72 hours/Written >2 minutes/Web | >2 minutes via web |

3. Licensing and Discipline - Meet public demand and licensee due process in the complaint resolution process.

A. Receipt and processing of complaints accomplished in time parameters in 90% of all cases.

| Actual Results | | | |
|-------------------|-------------|-------------|-------------|
| <u>2001</u> | <u>2002</u> | <u>2003</u> | <u>2004</u> |
| 90% | 90% | <90% | <90% |
| Projected Results | | | |
| <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> |
| <90% | <90% | <90% | <90% |

4. Prelitigation - Improve data collection and improve administration of pre-litigation process.

A. Data collection improved, administrative processing time decreased, funding and staffing stable. Hearing date scheduled in not greater than 90 days.

| Actual Results | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|
| <u>2001</u> | <u>2002</u> | <u>2003</u> | <u>2004</u> |
| Benchmark | Benchmark | Not greater than 90 days | Not greater than 90 days |
| Projected Results | | | |
| <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> |
| Not greater than 90 days | Not greater than 90 days | Not greater than 90 days | Not greater than 90 days |

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5. Administration - Identify and address the training needs for staff and members

A. Staff and members orientated and trained in functional area.

| Actual Results | | | |
|-------------------|-------------|-------------|-------------|
| <u>2001</u> | <u>2002</u> | <u>2003</u> | <u>2004</u> |
| Ongoing | Ongoing | Ongoing | Ongoing |
| Projected Results | | | |
| <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> |
| Ongoing | Ongoing | Ongoing | Ongoing |

6. Administration - Utilize technology to improve agency function and reduce cost.

A. 100% paperless board and committee meetings.

| Actual Results | | | |
|-------------------|---------------|----------------|---------------|
| <u>2001</u> | <u>2002</u> | <u>2003</u> | <u>2004</u> |
| 0 | 25% (delayed) | <50% (delayed) | 50% (delayed) |
| Projected Results | | | |
| <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> |
| 100% | 100% | 100% | 100% |

7. Administration - Improve and cultivate public outreach.

A. Board initiates or participates in four public outreach/ licensee activities per year.

| Actual Results | | | |
|-----------------------|-----------------------|-----------------------|-----------------------|
| <u>2001</u> | <u>2002</u> | <u>2003</u> | <u>2004</u> |
| 0 | 2 Outreach Activities | 3 Outreach Activities | 4 Outreach Activities |
| Projected Results | | | |
| <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> |
| 4 Outreach Activities | 4 Outreach Activities | 4 Outreach Activities | 4 Outreach Activities |

Program Results and Effect:

The board is able to carry out its mission of public protection through licensure and regulation of physicians, physician assistants, physical therapists and assistants, occupational therapists and assistants, respiratory therapists, dietitians, athletic trainers, and permitted polysomnographers. The Board is able to fulfill obligations to Idaho court system on prelitigation hearing panels on malpractice claims for all Idaho hospitals and physicians. Board has a well-trained staff able to assimilate technology changes in minimal amount of time. The Board is able to increase licensee and public knowledge of the Board's function.

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